

Raffia Road Service Center

105 Raffia Road
Enfield, CT 06082
(860) 749 - 0584

We Install Quality



AUTO PARTS

**PROUDLY SERVING
A WORLD IN MOTION**

BONUS COUPON

Present this coupon when the order is written and...

- SAVE \$20** on any service or repair over \$200
- SAVE \$15** on any service or repair over \$125
- SAVE \$10** on any service or repair over \$80

Must present coupon when order is written. Coupons cannot be combined with any other specials EXPIRES 3/31/2012

OIL CHANGE SPECIAL

Includes:

- Installation of new oil filter
- Lubricate Chassis
- Refill up to 5 quarts of oil



\$29⁹⁵

Plus Tax

Most Cars & Light Trucks



Must present coupon when order is written. Coupons cannot be combined with any other specials EXPIRES 3/31/2012



BALANCE WHEELS, ROTATE TIRES & INSPECT BRAKES

Extend the life of your tires!!!!

Includes:

- Computer balance 4 wheels
- Inspect front pads & rotors
- Inspect rear linings & drums
- Rotate tires



**All for only...
\$39⁹⁵**

Plus Tax

Most Cars & Light Trucks

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BATTERY & CHARGING SYSTEM SERVICE

Includes:

- Battery service
- Clean connectors
- Inspect cables & terminal ends
- Check starter draw
- Check alternator output



**All for only...
\$29⁹⁵**

Plus Tax

Most Cars & Light Trucks

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TIMING BELT REPLACEMENT

Timing Belt Fatigue Cannot Be Detected!

**Recommended Every
60,000 Miles To Avoid
Costly Breakdown!!!!**

**10%
OFF**

Includes:

- Inspection of associated components

Most Cars & Light Trucks

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RADIATOR SERVICE

Flush, Fill & Pressure Test

- **FREE
Safety Check**

**All for only...
\$79⁹⁵**

Plus Tax

Includes up to 2 gallons of antifreeze

Most Cars & Light Trucks

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Diagnostic Service

All Work Guaranteed

Preventive Maintenance Services

Import & Domestic Repairs





KNOW YOUR RIGHTS

WHEN IT COMES TO VEHICLE REPAIR AND MAINTENANCE

From Acura's to Volvos, Buicks to Saturns, we can help you protect your new car or truck warranty. By using our quality service and parts, our technicians can perform all of your new foreign or domestic vehicle's maintenance and repairs while keeping your warranty in effect. **You don't have to return to the New Car Dealer for scheduled service or checkups to ensure your manufacturer's warranty remains in force.** We bring you this information because you have the right to have your vehicle serviced wherever you choose. Ask us how we can help you protect your vehicle's warranty.

Frequently Asked Questions by Owners of New or Leased Vehicles

- Question:** My new car dealer says I have to return to their facility for all of my car's maintenance to keep from voiding the warranty. Is this true?
Answer: **Absolutely Not.** You can have routine service done by any competent independent service station, shop or garage and still maintain your warranty.
- Question:** Do I have to use the manufacturer's original equipment parts to keep my warranty valid?
Answer: No! The Magnuson-Moss Warranty act prohibits automakers from specifying the use of their or anyone else's parts for your vehicle's maintenance. You may use any brand-name quality parts such as CARQUEST to replace fan belts, hoses, brakes, exhaust, chassis parts, oil and more.
- Question:** What do I have to do to keep my car or truck's warranty in effect?
Answer: Make sure your vehicle is serviced at the intervals specified in you Owner's Manual or Warranty Booklet and keep very clear records of your vehicles maintenance. Be sure to have the date, parts installed, vehicle identification number, and mileage recorded on the invoice. Keep these receipts in a safe place. If you have a service log in your Owner's Manual or Warranty Booklet, use it.
- Question:** My car is a leased vehicle. Am I responsible for maintenance?
Answer: Yes! Even if you lease a vehicle you are responsible for all maintenance and repairs and to keep the vehicle in good working order and condition as outlined in the Owner's Manual.
- Question:** What parts should be replaced and at what intervals should these services be performed?
Answer: Check your owner's manual. It will give you all of the information you need regarding what parts to replace and when to do it. Make sure to read it thoroughly and note any exceptions or severe service notations. Warranties are there to protect the consumer, but you must follow the requirements.
- Question:** What if my new car needs repairs other than regularly scheduled maintenance, such as a brake job or other repairs? Do I have to return to the dealer for these repairs? What if these repairs are covered under my warranty?
Answer: The choice of where to have your car serviced and repaired is yours. As far as repairs covered by the warranty, you will probably have to take the car back to the dealer. Thoroughly check your warranty to be certain that the repairs are covered.
- Question:** How does the quality of aftermarket parts compare with original equipment parts?
Answer: Some are manufactured by the same supplier and may even be warranted longer than original equipment parts. Aftermarket parts supplied by CARQUEST meet or exceed manufacturers specifications.
- Question:** If I do have a warranty-related problem with a dealership, what rights do I have?
Answer: If you do have a problem, contact the customer service department of the car manufacturer and ask for assistance. They are concerned with customer satisfaction, and may be able to help. If not, call the Federal Trade Commission at (202) 326-3128.